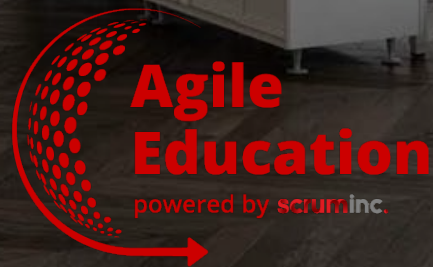


Giving Legal a Leg Up

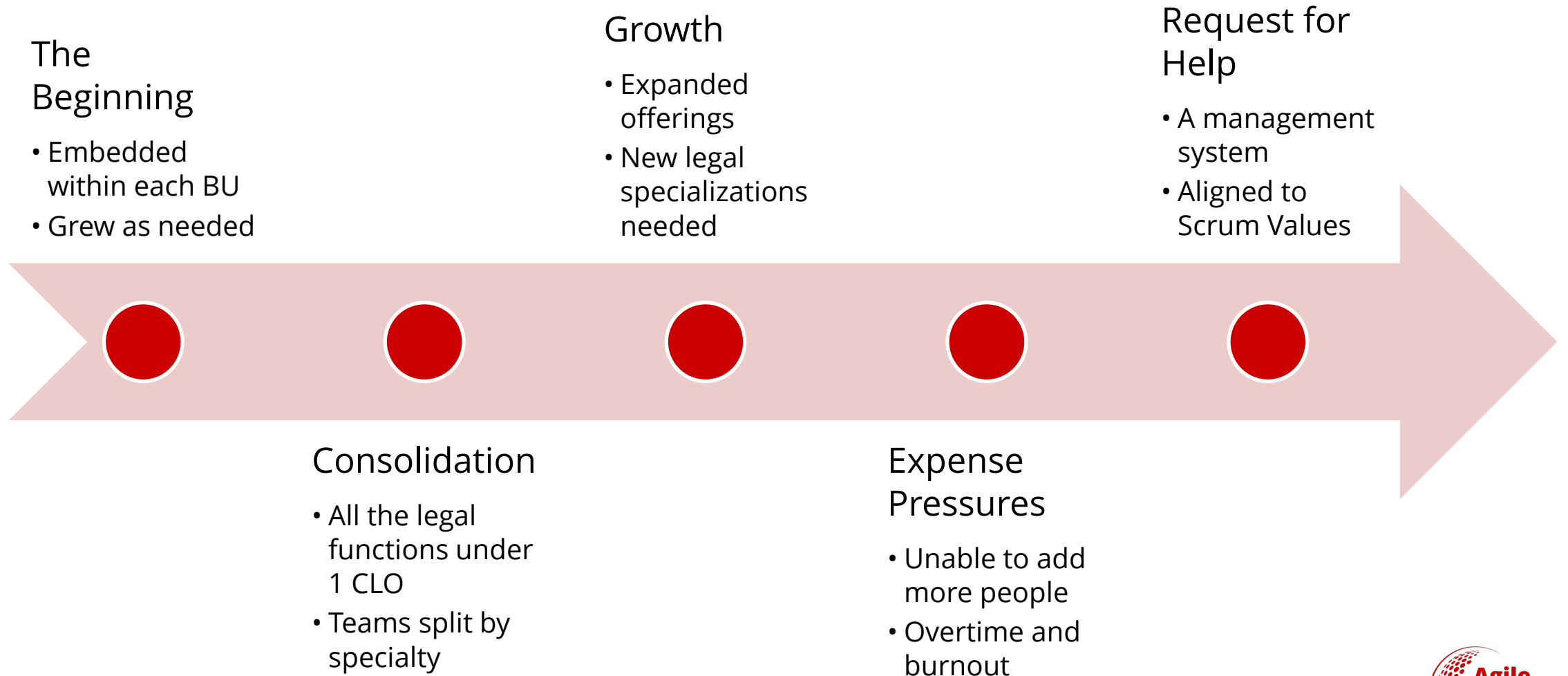
8/2/2022

Andrew Robbins



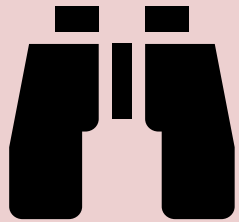
History and Context

100 Attorneys within a Fortune 500 Company

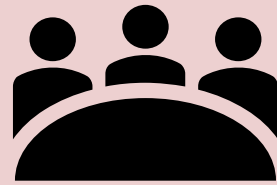


Diagnosing the Business

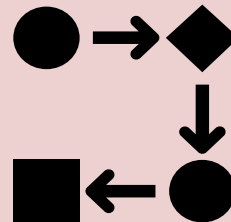
Using Agile and Lean Techniques



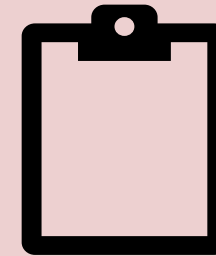
Go-See



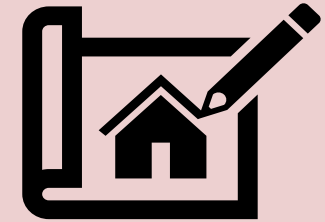
Focus
Groups



Process
Mapping



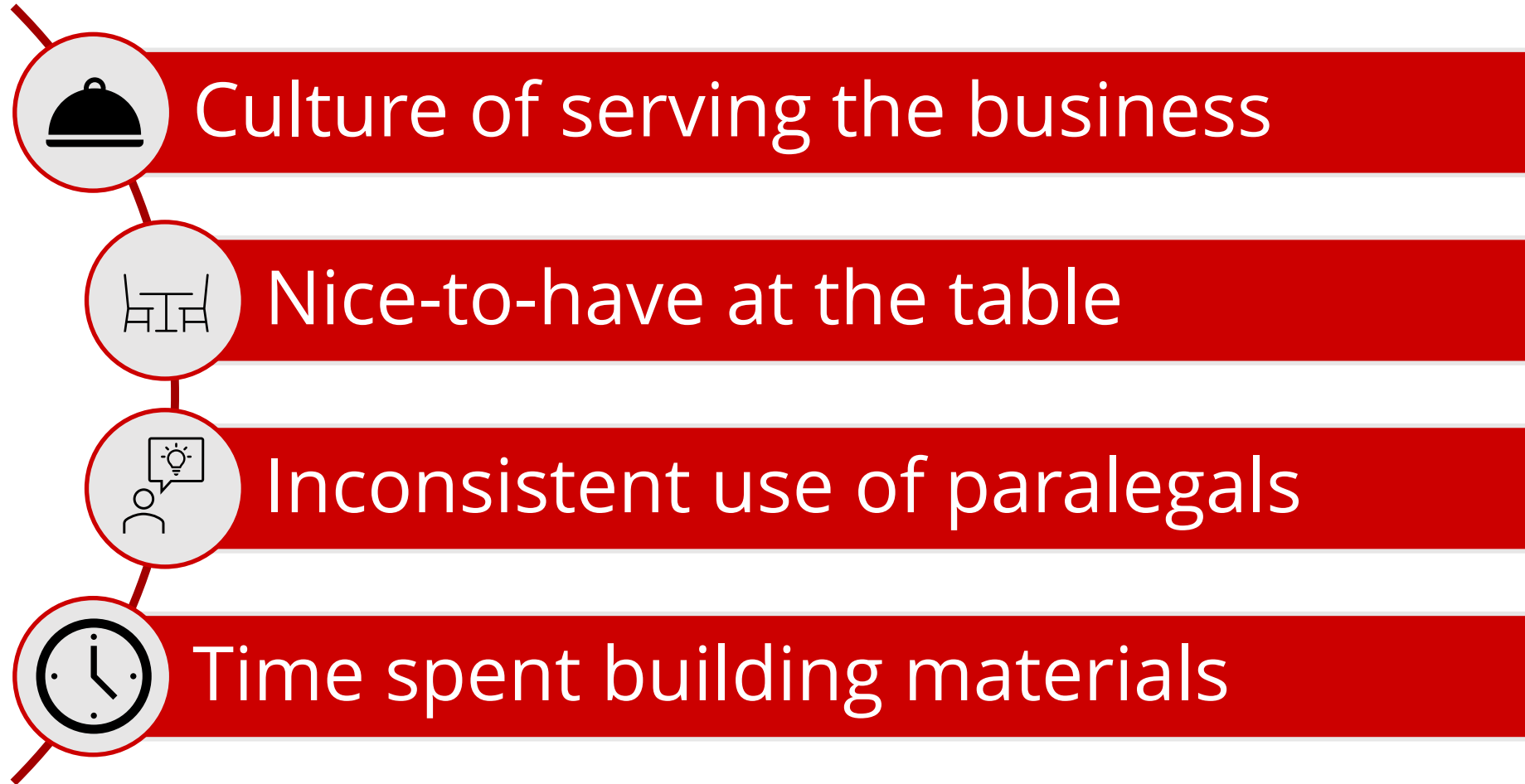
Culture
Survey



Ongoing
Initiatives
Inventory

The Problems at Hand

Creating the Case for Cultural Change



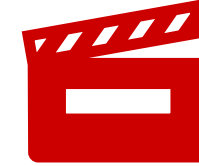
Hypotheses and Actions

Based in Scrum Values



Hypotheses

1. Daily Touchpoints will shift the culture
2. Structured problem solving will create measurable benefit
3. Connecting the work to strategy will help prioritize
4. Leading practices will be welcome



Actions

1. Introducing Daily Touchpoints
 - Courage
 - Openness
 - Respect
2. Focusing on the critical few Kaizens
 - Focus
 - Courage
3. Creating a Hoshin Strategy
 - Focus
 - Openness
4. Implementing leading practices
 - Commitment
5. Introducing standards for paralegals
 - Respect

The Measures

Empiricism driving a better tomorrow

